

**CITY OF
MOUNT DORA,
FLORIDA
CITY COUNCIL
WORK SESSION
MINUTES**



**April 10, 2023
City Hall
510 N. Baker St.
Mount Dora, FL 32757**

CALL TO ORDER

Having been duly advertised as required by law, Mayor Crissy Stile called to order the Work Session of City Council at 6:00 p.m. in the Mount Dora City Hall Council Chambers.

MOMENT OF SILENCE & PLEDGE OF ALLEGIANCE

A Moment of Silence and Pledge of Allegiance to the Flag were led by Councilmember Bryant.

ROLL CALL

Members Present

Councilmember John Cataldo
Councilmember Cal Rolfson
Councilmember Dennis Dawson
Councilmember Nate Walker
Councilmember Doug Bryant
Vice-mayor Marc Crail
Mayor Crissy Stile

Also Present

Patrick C. Comiskey, City Manager
Michael Gibson, Interim Police Chief
Tammy Myers, Mount Dora Police Department
Communications Officer
Jeanann Hand, City Clerk
Captain Christie Mysinger, Lake County Sheriff's Office

DISCUSSION ITEM

1. Proposed Transfer of Police Dispatch Services to Lake County Sheriff's Office

Interim Chief Gibson presented the reasons the City is considering the transfer of dispatch services to the Sheriff's office. He supplemented his presentation with a PowerPoint which is attached to the minutes as Exhibit A. The presentation additionally included information regarding how the proposed transfer would occur and the advantages Lake County offers to Mount Dora dispatchers should the transfer take place.

Captain Christie Mysinger spoke about the dispatchers' proposed employment with the Lake County Sheriff's Office. Further information was provided by Major Glen Hall and Lieutenant Thomas McKane, both of whom were also from the Sheriff's Office.

Councilmembers discussed the proposed transfer.

Mount Dora Police Department Communications Officers Tammy Myers and Jennifer Vaughn voiced their misgivings about the proposed transfer.

Interim Fire Chief Rich Loewer offered information about the Mount Dora Fire Department's working relationship with Lake County for emergency dispatch.

Councilmembers continued to discuss the proposed transfer, and their questions were addressed by the appropriate parties.

ADJOURNMENT

MOTION BY COUNCILMEMBER ROLFSON TO ADJOURN; COUNCILMEMBER CATALDO SECONDED THE MOTION. MOTION APPROVED BY A UNANIMOUS VOICE VOTE.

There being no further business for discussion, Mayor Stile adjourned the meeting at approximately 8:58 p.m.



CRISSY STILE, MAYOR
City of Mount Dora



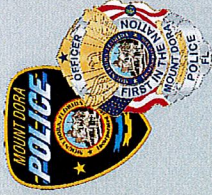
JEANANN HAND, CITY CLERK
City of Mount Dora

EXHIBIT A

Proposed Law Enforcement Dispatch Services Transition

City Council Work Session

April 10, 2023



CITY OF
MOUNT
DORA

Proposed Law Enforcement Dispatch Services Transition

- Background & Current Conditions
- Service Comparison
- Proposed Transition Timeline
- Dispatcher Benefits Comparison
- Costs & Financial Overview
- Recommendation

Background & Current Conditions

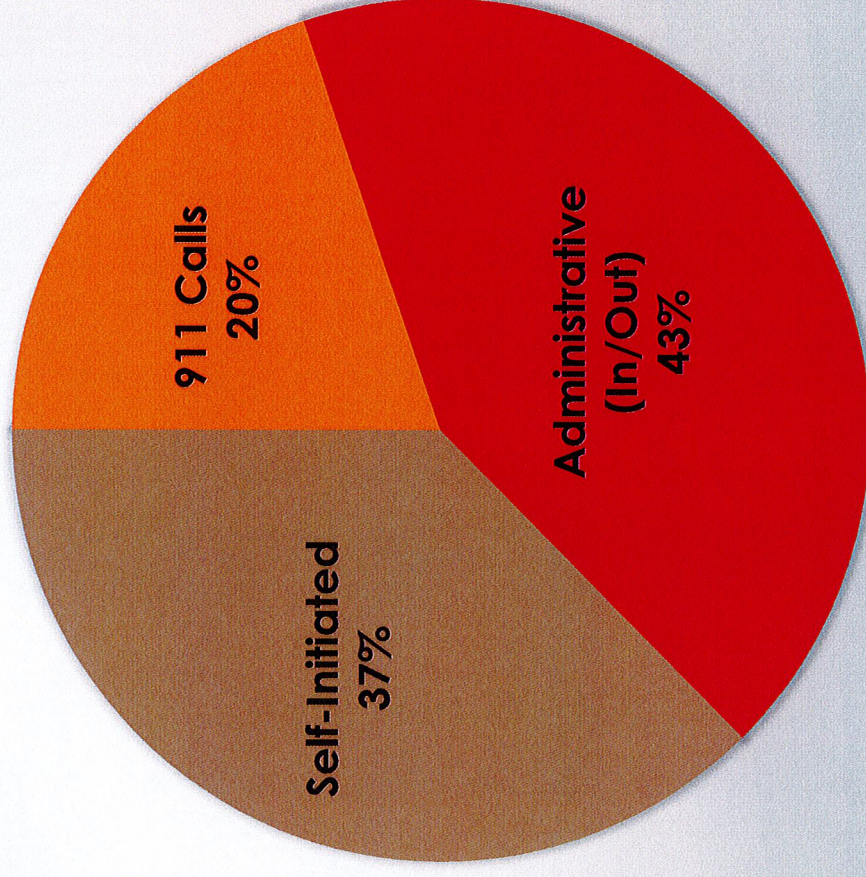
- The Mount Dora Police Department currently maintains a full-service police communications unit for emergency police dispatch.
 - Nine (9) communications dispatchers
 - Two (2) Motorola MIP 5000 consoles
 - Updated Computer Aided Dispatch (CAD) software scheduled for January 2024
- The City of Mount Dora currently contracts with Lake County for emergency communications services for Fire Dispatch.
- Lake County/Lake EMS provides emergency medical services.

Background & Current Conditions

Calls Entered into CAD

(January 2022 through December 2022)

911 Calls	10,442	20%
Administrative (In/Out)	22,506	43%
Self-Initiated	19,702	37%
TOTAL	52,650	100%



Background & Current Conditions

- Propose the City of Mount Dora consolidate emergency dispatch services with the Lake County Sheriff's Office (LCSO).
 - Continuity of operations
 - Improved officer safety
- Current Mount Dora dispatchers have the opportunity to apply for open positions with LCSO Dispatch, which provides greater pay and benefits
- Police Officers and Citizens will be better served by LCSO Dispatch
 - Dedicated call-takers improve speed in answering emergency calls
 - Dedicated dispatchers
 - Dedicated teletype operators increase speed of research and allow dispatchers to concentrate on safety of the police officer
 - On-duty supervisors handle non-dispatch issues, allowing dispatchers to focus on calls

Service Comparison

Current (MDPD Dispatch)	Proposed (LCSO Dispatch)
Staff of 9 personnel, operating in two-person teams	Full complement of personnel, including on-site supervisor, dedicated call-takers and teletype operators
12-hour shifts	12-hour shifts
Security camera monitoring	
Receive panic alarm & fire alarm alerts	
After-hours utilities issues go to ENCO	After-hours utilities go to ENCO
PD Lobby open after hours with a dedicated line to the Communications Unit	PD open after hours with a dedicated line to the Sheriff's Office Communications Unit

LCSO DISPATCH OFFERS INCREASED LEVEL OF SERVICE TO POLICE OFFICERS AND CITIZENS

Service Comparison

LCSO Benefits

Officer safety is paramount

- Common dedicated dispatcher to serve Mount Dora & neighboring jurisdictions
 - Immediate improvement in continuity of operations between MDPD, LCSO & neighboring law enforcement agencies
- Dedicated call-takers
 - Efficiently triage calls to dispatchers
- Dedicated teletype operators
 - Speed up process of researching warrants, vehicle registrations and FCIC/NCIC searches
 - Allows dispatcher to concentrate on the safety of the officer
- On-duty supervisors
 - Redirects personnel in critical incidents, keeping dispatchers focused on officer safety
 - Handles other operational issues, allowing dispatchers to focus on officer safety

Proposed Transition Timeline

Date	Action
March 7, 2023	Sent Union-required notice of meeting to Dispatch personnel
March 13, 2023	Met with Union representatives
March 14-15, 2023	Met with Dispatch personnel
March 16-17, 2023	LCSO tours and meetings with Dispatch personnel
April 10, 2023	City Council Work Session to discuss transition
April 18, 2023	City Council to consider adoption of Transition Agreement
May 1, 2023	Mount Dora's Dispatchers will begin operating out of LCSO Hiring process begins with LCSO
June 30, 2023	Last Day of Employment with City of Mount Dora
July 31, 2023	Last date of City-extended health insurance coverage **

Dispatcher Benefits Comparison

	City of Mount Dora	Lake County Sheriff's Office
Holidays	11	12 + Employee's Birthday
Vacation Accruals	0-5 years: 12 days (96 hrs.) 6-10 years: 15 days (120 hrs.) 11-19 years: 18 days (144 hrs.) 20+ years: 20 days (160 hrs.)	1-5 years: 12 days 5+ years: 15 days 10+ years: 18 days 15+ years: 21 days 20+ years: 27 days
Sick Accruals	10 days per year, no max	12 days per year, no max
Retirement	401a/457 5-year vesting schedule	FRS (Florida Retirement System)/457 8-year vesting schedule
Health & Wellness Center	Premise Health Monday - Thursday 1 D.O., 1 M.A.s	Premise Health Monday - Friday
EAP	Aetna & The Standard	WorkLife Services
Tuition Reimbursement	\$2,500 per fiscal year	\$3,000 per fiscal year

Dispatcher Benefits Comparison

	City of Mount Dora	Lake County Sheriff's Office
Life Insurance	The Standard / \$25,000	The Standard / \$100,000
Vision Insurance	VSP Employee: \$2.79/pp Family: \$7.45/pp	Ameritas Employee: \$2.90/pp Employee & Spouse: \$6.04/pp Employee & Children: \$5.82/pp Family: \$8.94/pp
Dental	Ameritas Employee: \$12.16/pp low \$13.98/pp high Employee +1: \$24.15/pp low \$27.83/pp high Family: \$43.19/pp low \$49.97/pp high	Ameritas Employee: \$12.20/pp low \$15.74/pp high Employee +Spouse: \$24.10/pp low \$31.10/pp high Employee +Children: \$32.34/pp low \$41.74/pp high Family: \$48.28/pp low \$62.20/pp high

Health Insurance	City of Mount Dora	Lake County Sheriff's Office
	<i>Florida Blue</i> Blue Options - PPO Employee: \$24.22 Family: \$195.29	<i>Florida Blue</i> Blue Care HMO (49) Employee: \$0.00 Employee + Spouse: \$54.00 Employee + Children: \$50.00 Family: \$63.00
		Blue Options PPO (5773) Employee: \$15.00 Employee + Spouse: \$92.00 Employee + Children: \$79.00 Family: \$111.00
		Blue Care HMO (47) Employee: \$20.00 Employee + Spouse: \$69.00 Employee + Children: \$64.00 Family: \$89.00
		Blue Options PPO (5771) Employee: \$42.00 Employee + Spouse: \$156.00 Employee + Children: \$129.00 Family: \$195.00

Dispatcher Benefits Comparison

Additional LCSO Benefits

- Recruitment Bonus
 - \$5,000 for 3 or more years of service
 - \$3,000 for 1-3 years of service
- Credit for prior experience at 50%
 - A dispatcher with 10 years experience will come in to LCSO as a 5-year dispatcher for pay rate.

Costs & Financial Overview

LCISO Transition Agreement Costs

- Based on population published in the Florida Legislature's Office of Economic and Demographic Research
- Annual fee of \$12.00 per person
- Population re-evaluated every two years
- Contracted annual fee is set at \$205,548 (through October 1, 2025)
- One-time radio and equipment fee of \$85,000

Costs & Financial Overview

MDPD Dispatch Consoles

In the event the City does not transition its Law Enforcement Emergency Dispatch Services to LCSO, the City will need to purchase two (2) new Motorola MCC 7500 Dispatch Consoles in Fiscal Year 2023-24

- Estimated cost of \$150,000 for two (2) consoles

Costs & Financial Overview

DESCRIPTION	2018-19 ACTIVITY	2019-20 ACTIVITY	2020-21 ACTIVITY	2021-22 ACTIVITY	2022-23 PROJECTED*	2022-23 BUDGET	2023-24 BUDGET
SALARIES & WAGES	296,388	342,512	367,129	347,093	291,075	457,400	457,400
OVERTIME WAGES	99,743	93,743	89,085	79,273	57,211	16,100	16,100
FICA TAXES	28,597	32,264	33,914	30,976	24,094	36,300	36,300
RETIREMENT EXP	82,368	29,011	28,093	26,072	22,632	39,800	39,800
HEALTH & LIFE INSURANCE	82,677	89,772	77,000	60,644	47,837	72,700	72,700
W/C INSURANCE EXP	2,546	997	683	586	59	2,300	2,300
OPERATING	2,948	178	3,220	181	-	900	150,900
TRAINING	5,197	6,095	1,539	3,772	2,225	7,800	7,800
CITY TOTAL	\$ 600,464	\$ 594,572	\$ 600,663	\$ 548,597	\$ 445,133	\$ 633,300	\$ 783,300



911 in the County Dispatch Service fee

One time fee - radio & equipment

pro-rated fee 51,387 205,548

85,000 0

COUNTY TOTAL

\$ 136,387 \$ 205,548

NET SAVINGS WITH COUNTY DISPATCH

\$ 51,780 \$ 577,752

0.3775
mills

*Projected through 7/31/2023, including employee payouts

Recommendation

Transition Law Enforcement Dispatch Services to LCSO

- The Police Officers will be better served by LCSO Dispatch
- The Citizens will be better served by LCSO Dispatch
- Mount Dora's dispatch personnel will gain
 - Improved facilities
 - Improved technology
 - Improved operational effectiveness
 - Increased personal earnings
 - Professional opportunities

Questions



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