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**NORTHEAST COMMUNITY REDEVELOPMENT AGENCY
ADVISORY COMMITTEE – Regular Meeting
Martin Luther King Memorial Center - 803 Florida Avenue, Mount Dora, FL 32757
September 13, 2022**

AGENDA

- I. Call to Order
- II. Roll Call, Moment of Silence & Pledge of Allegiance
- III. Public Comment Period
- IV. Approval of Minutes August 9, 2022
- V. Discussion Items
 1. Broadband and Utility Discussion
 2. Resource and Recreation Center Update
- VI. Other Business
- VII. Announcement of next scheduled meeting date: October 11, 2022
- VIII. Adjournment

NOTICE: For purposes of Section 286.011, Florida Statutes, two or more members of the City Council may be present at this meeting, and this meeting may be considered a City Council meeting.

NOTICE: If any person decides to appeal any decision made at this meeting with respect to any matter considered at this meeting, such person may need a record of these proceedings. For such purpose, a person may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based.

NOTICE: In accordance with the Americans with Disabilities Act of 1990, persons needing special accommodations to participate in this proceeding should contact the Planning and Development department no later than seven (7) days prior to the proceedings. Telephone (352) 735-7112 for assistance. If hearing impaired, telephone the Florida Relay Service numbers (800) 955-8771 (TDD) or (800) 955-8770 (Voice) for assistance.

**CITY OF
MOUNT DORA, FLORIDA
NE CRA ADVISORY COMMITTEE
MINUTES**



August 9, 2022

Call to Order

Having been duly noticed as required by law, Mrs. Rowe, Chair of the Northeast CRA Advisory Committee called the meeting to order at 6:00 p.m.

Roll Call

Present: Rona Rowe, Chair; Lillie Taylor, Lynn Tacher, Gerry Guenther, Stevie Harley, Rosalyn Harris, Ozell Ward

Absent:

City Staff: Adam Sumner, Deputy Planning and Development Director; Faith Gibbs, Administrative Coordinator, Interim Chief Gibson, Sergeant Barry Strykowski

Public Comment Period

None

Approval of June 14, 2022 Minutes

Mr. Guenther motioned to approve the June 14, 2022 minutes. Mr. Ward seconded the motion and all approved unanimously.

Presentation For Land Use Change For Northeast CRA

Mr. Tim Green, President, and registered landscape architect of Green Consulting Group; project applicant. This proposed project within the Northeast district goes before Planning and Zoning on August 17, 2022, then City Council for two ordinances; one for a PUD; rezoning from high-density residential to PUD to allow for manufacturing use in addition to a site plan process. The proposed site is 4.92 acres located on Lincoln between Hallmark Nameplate and apartments; formerly owned by Mr. Jones. Vedder Holsters manufactures gun holsters in Mount Dora and has outgrown their current space and proposed building a 30,000 sqft manufacturing warehouse and office space with minimal impact on neighbors and properties to the west due to delivery trucks entering and exiting the site from HWY 441. The applicants request this committee's support and Mr. Green is available to answer planning site questions. Mike Vedder and his wife started the company in his garage nine years ago and currently have 56 employees. As an e-commerce business, all items are sold online. The production crew starts from 7:00 am to 3:00 pm and the office staff from 9:00 am to 5:00 pm. From the road, the facility looks like an office space with only one semi-truck delivery per week. As a lifelong Mount Dora resident, Mr. Vedder wants to keep the business within the city with the goal of providing jobs for the community. There are no chemicals or fumes or special waste and they are available to provide a tour. The medium pay scale is \$53,000 annual salary, an entry-level of \$15.00 per hour, and the highest salary of \$100,000, which was promoted internally.

Mr. Vedder provides employees promotions through on-the-job training and hard work, not based on having a degree or lack thereof. He is enthusiastic about participating in a local job fair to give the Northeast community employment opportunities. Mr. Ward requested staff to assist Vedder with available funds for job training. Mrs. Harris voiced concerns about the impact of taking away residential property for commercial businesses and concerns about a gun hostler manufacturing company being close to a school. With the stigma between schools and guns, Mr. Vedder works to market other products on their website and promises building signage will not have holsters in the name. Since crossing the 50-employee threshold, the company will be required to complete the EEC reports next year. Employees are offered healthcare packets and up to 3% matching for retirement. Mr. Ward requested that local contractors and sub-contractors have equal employment opportunities for qualified minorities and to keep money circulating through Mount Dora. Mr. Vedder has participated in various events in the city to give back to the community and looks forward to continuing. Mr. Guenther requested a sub-contractor list. Staff will obtain the list from the grant packet. Mr. Guenther recused himself due to a specific benefit related to the project. Mrs. Harris expressed great apprehension about voting in favor of the land use change.

Ms. Ward motioned to recommend approving the plans for this project. Ms. Taylor seconded the motion and all were approved by roll call 6-0. (Guenther recused, Mrs. Harris apprehensive).

Discussion Items

1. Update Revenue Projections / Budget Process Update

The Northeast CRA will be extremely close to hitting \$ 1 million in revenue in the 22-23 fiscal year. Revenues increased 31 and 1/2 percent with the vast majority due to Dora Landings being included in the Northeast District. This provides more funding for Northeast projects. There are no changes in the budget. Last week, the Northeast Governing Board and City council approved a contract with Borrelli and Partners, for the architect and engineer to design the resource and recreation center. The cost is \$1 million and includes construction drawings and management from the architect's side, which will not exceed that amount. Per Section 287.055, Florida Statutes Consultant's Competitive Negotiation Act (CCNA), bids use a qualifications-based selection process as opposed to a price-based process. Borrelli was unanimously recommended by the city's selection committee because they understood the community's vision and needs for the sustainability of the building. The total cost of the facility is between ten to twelve million dollars with potential debt and grants from next year's budget to pay for the building. With 120 days to complete the first phase of design to include pictures and 180 days to complete construction drawings. Depending on grant calendars, it is possible to break ground next September with an estimated 18- month building time. Borrelli will come before the committee in September to discuss it. Mr. Guenther voiced concerns about the history of Mount Dora's swimming pool and Frank Brown park, that the center would get too big and lose the aspect of being a community center versus a city and push the Northeast community out of it. The committee as a whole agreed. Mr. Sumner ensured that the implemented system would first meet the Northeast community's needs.

2. Career Source Summer Intern Update

Mr. Sumner and Ms. Gibbs met with the CEO and COO of Career Source on Thursday, August 4th to discuss the failure of this year's summer internship. Due to resignation, hiring temporary staff, and late hirers, only two young men from the Northeast received a total of 2 and 1/2 weeks of internship. During the meeting, city staff discussed the need for Career Source employees to be in the high school year-round weekly and build relationships and get students committed. Career Source has started a national surge in hiring year-round staff to manage the summer intern program. Due to the challenges experienced, Career Source will not charge the city for this year, allowing funds to be reallocated for next year's programs. Based on the promises made in the meeting, Mr. Sumner felt it is the best interest to continue the program. Career Sources has funds available to fund programs such as on-the-job training and year-round internships for high school students and will provide career mentors for the resource and recreation centers. The interns spent time in various departments throughout the city. They assisted in collecting affidavits for Broadband internet speed data to apply for a State Broadband Infrastructure Grant which will fund a large portion of the resource and recreation center. The grant criteria are that the more residents without high-speed internet, each affidavit will be submitted in the grant application to justify the Northeast community's needs. If eligible, the grant can fund up to half the cost of the resource and recreation center. The committee members discussed vocational programs available in high schools and also making the hiring process easier for companies such as Vedder Holster. Next year's summer internship goal is to have 35 students from the Northeast participate.

3. Home Repair Update

The fourth home has been approved with a written agreement including two additional homes that will not have to go before the council again. Materials for the home are being ordered through Habitat to get the repairs completed on the home. Mr. Sumner and Ms. Danielle Stroud are meeting with potential donors to provide more matching funds.

Other Business

Staff asked for a volunteer from the committee to be a stakeholder for the resource and recreation center. Ms. Tacher nominated Mr. Guenther but declined as it would be best for someone from the Northeast Community to provide better insight and feedback. Mr. Ward volunteered. Mrs. Rona shared that the community needs to get involved to voice their concerns and provide input and inform the community to attend the September or October meeting. Mr. Guenther voiced the minimal percent paid by Parks and Recreation compared to the larger amount being paid by the Northeast CRA and if the Northeast is paying the majority, funds are limited for other needs such as housing. The committee agreed and wants to ensure that the northeast community isn't crowded out or unable to utilize the center because of high fees.

Officer Barry Strykowski provided members with the Northeast CRA Crime statistics report for April to June 2022, which shows a 50 percent drop in crime in the Northeast. There was an increase in reported batteries, normally between parties that know each other. However, property crimes, drug offenses, and theft decreased and provided the definition of theft, which is taking items without violence. Mr. Ward requested a more itemized report to show what types of drugs are being confiscated.

Announcement of next scheduled meeting date - September 13, 2022

Adjournment

Mr. Guenther moved to adjourn the meeting. Mrs. Harris proceeded to adjourn the meeting at 7:32 p.m.

***Rona Rowe, Chair
Northeast CRA Advisory Committee***

***Faith Gibbs
Administrative Coordinator***

DRAFT



Stay Connected

The Affordable Connectivity Program (ACP) is a U.S. government program that helps many low income households pay for broadband service and internet connected devices.

[Apply Now](#)

[Recertify](#)



The Affordable Connectivity Program is administered by USAC with oversight from the Federal Communications Commission (FCC).



What is the Affordable Connectivity Program?

The Affordable Connectivity Program (ACP) is a U.S. government program run by the [Federal Communications Commission \(FCC\) program](#) to help low-income households pay for internet service and connected devices like a laptop or tablet.

You are likely eligible if your household's income is below 200% of the Federal Poverty Line, or if you or someone you live with currently receives a government benefit like SNAP, Medicaid, SSI, WIC, Pell Grant, or Free and Reduced-Price Lunch.

If your household is [eligible](#) you could receive:

- Up to a \$30/month discount on your internet service
- Up to a \$75/month discount if your household is on qualifying Tribal lands
- A one-time discount of up to \$100 for a laptop, tablet, or desktop computer (with a co-payment of more than \$10 but less than \$50)
- A low cost service plan that may be fully covered through the ACP*

** Through a separate non-FCC initiative, additional no cost plans may be available to Affordable Connectivity Program enrollees. To learn more please visit [GetInternet.gov](#). Provision of a link to this initiative does not imply FCC endorsement of any particular participating provider.*

Only one monthly service discount and one device discount is allowed per household. To receive the connected device discount, consumers need to enroll in the ACP with a [participating provider that offers connected devices](#) (Note: not all internet company offer device discounts.) The internet company will provide the discount to the consumer.

Receive Your Benefit

1

Check if You Qualify

See if your household [\(/do-i-qualify/what-is-a-household/\)](#) fits into any eligible categories [\(/do-i-qualify/\)](#)

2

Apply for the ACP

You can apply online, by mail, or by contacting your current internet company.

[Apply Now](#)

Apply by Mail or by Contacting an Internet Company

Are you already enrolled in Lifeline? You don't need to apply again – [click here to learn more \(/how-to-apply/\)](#).



Find a Company Near You

Use our [search tool \(/companies-near-me/\)](/companies-near-me/) to find a company that offers ACP discounts

Tribal Benefit

The ACP helps to connect Tribal communities with an enhanced benefit for consumers living on Tribal lands.

[Learn More \(/do-i-qualify/enhanced-tribal-benefit/\)](/do-i-qualify/enhanced-tribal-benefit/)



Do I Qualify?	How to Apply	Manage My Benefit	Companies Near Me	Community Resources	Help
Do I Qualify? (https://www.affordableconnectivity.gov/do-i-qualify/)	How to Apply (https://www.affordableconnectivity.gov/how-to-apply/)	Manage My Benefit (https://www.affordableconnectivity.gov/manage-my-benefit/)	(https://www.affordableconnectivity.gov/companies-near-me/)	(https://www.affordableconnectivity.gov/resources/)	Help (https://www.affordableconnectivity.gov/help/)
Enhanced Tribal Benefit (https://www.affordableconnectivity.gov/do-i-qualify/enhanced-tribal-benefit/)	Show You Qualify (https://www.affordableconnectivity.gov/apply/show-you-qualify/)	Recertify (https://www.affordableconnectivity.gov/manage-my-benefit/recertify/)			Tools (https://www.affordableconnectivity.gov/tools/)
What is a Household? (https://www.affordableconnectivity.gov/do-i-qualify/what-is-a-household/)					

Affordable Connectivity Program

[Español \(/programa-de-descuentos-para-internet-acp\)](#) | [한국어 \(/jeoryeomhan-yeongyeol-peurogeuraem\)](#) | [繁體中文 \(/ping-jia-lian-xian-ji-hua\)](#) | [Tagalog \(/programa-ng-murang-connectivity\)](#) | [Tiếng Việt \(/chuong-trinh-ket-noi-gia-phai-chang\)](#)



The Affordable Connectivity Program is an FCC benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more.

The benefit provides a discount of up to \$30 per month toward internet service for eligible households and up to \$75 per month for households on qualifying Tribal lands. Eligible households can also receive a one-time discount of up to \$100 to purchase a laptop, desktop computer, or tablet from participating providers if they contribute more than \$10 and less than \$50 toward the purchase price.

The Affordable Connectivity Program is limited to one monthly service discount and one device discount per household.

Who Is Eligible for the Affordable Connectivity Program?

A household is eligible for the Affordable Connectivity Program if the household income is at or below 200% of the [Federal Poverty Guidelines \(https://www.affordableconnectivity.gov/do-i-qualify/\)](https://www.affordableconnectivity.gov/do-i-qualify/), or if a member of the household meets at least *one* of the criteria below:

ACP: What It Is & How It Works

Affordable Connecti...



Helping families get connected to broadband during the pandemic.

- Received a Federal Pell Grant during the current award year;
- Meets the eligibility criteria for a participating provider's existing low-income internet program;
- Participates in one of these assistance programs:
 - Free and Reduced-Price School Lunch Program or School Breakfast Program, including at U.S. Department of Agriculture (USDA) Community Eligibility Provision schools.
 - SNAP
 - Medicaid
 - Housing Choice Voucher (HCV) Program (Section 8 Vouchers)
 - Project-Based Rental Assistance (PBRA)/202/811
 - Public Housing
 - Supplemental Security Income (SSI)
 - WIC
 - Veterans Pension or Survivor Benefits
 - or [Lifeline \(/lifeline-consumers\)](#);
- Participates in one of these assistance programs and lives on [Qualifying Tribal lands](#) (<https://www.affordableconnectivity.gov/do-i-qualify/enhanced-tribal-benefit/#qualifying-lands>):
 - Bureau of Indian Affairs General Assistance
 - Tribal TANF
 - Food Distribution Program on Indian Reservations
 - Tribal Head Start (income based)
 - Affordable Housing Programs for American Indians, Alaska Natives or Native Hawaiians

Video: [Chairwoman Rosenworcel](#)

(<https://youtu.be/0pkXReo9Kfk>) | [en español](#)
(<https://www.youtube.com/watch?v=0yWzR7cHK-g>) |
[American Sign Language](#)
(<https://www.youtube.com/watch?v=0YECBml0gu0>)

Update: [Over 10 Million Households Enrolled in ACP](#)
([/document/over-10-million-households-enrolled-affordable-connectivity-program](#)) (2/14/22)

More Information

- [Consumer FAQ](#) ([/affordable-connectivity-program-consumer-faq](#)) | [Participating Providers](#) ([/affordable-connectivity-program-providers](#))
- [Outreach Toolkit](#) ([/acp-consumer-outreach-toolkit](#)) | [Submit a Complaint](#)
(<https://consumercomplaints.fcc.gov/hc/en-us/articles/4412582232980-Need-Help-with-an-Affordable-Connectivity-Program-ACP-or-Emergency-Broadband-Benefit-EBB-complaint->)

If you need to talk to someone about your eligibility or application status, **call the ACP Support Center at (877) 384-2575.**

Two Steps to Enroll

1. Go to [AffordableConnectivity.gov](#) (<https://www.affordableconnectivity.gov>) to submit an application or print out a mail-in application.
2. Contact your preferred participating provider to select a plan and have the discount applied to your bill.

Some providers may have an alternative application that they will ask you to complete.

Apply Now

(<https://www.affordableconnectivity.gov>)

Eligible households must **both apply for the program and contact a participating provider to select a service plan.**

How Does the ACP Protect Consumers?

FCC rules protect Affordable Connectivity Program recipients by:

- Empowering consumers to choose the service plan that best meets their needs (including a plan they may already be on);
- Ensuring consumers have access to supported broadband services regardless of their credit status;
- Prohibiting providers from excluding consumers with past due balances or prior debt from enrolling in the program;
- Preventing consumers from being forced into more expensive or lower quality plans in order to receive the ACP;
- Ensuring that consumers are not liable for early termination fees;
- Reducing the potential for bill shock or other financial harms;
- Allowing ACP recipients to switch providers or broadband service offerings; and
- Providing [a dedicated FCC process for ACP complaints \(https://consumercomplaints.fcc.gov/hc/en-us/articles/4412582232980-Need-Help-with-an-Affordable-Connectivity-Program-ACP-or-Emergency-Broadband-Benefit-EBB-complaint\)](https://consumercomplaints.fcc.gov/hc/en-us/articles/4412582232980-Need-Help-with-an-Affordable-Connectivity-Program-ACP-or-Emergency-Broadband-Benefit-EBB-complaint).

Get More Consumer Information

Check out the Affordable Connectivity Program [Consumer FAQ for more information about the benefit \(/affordable-connectivity-program-consumer-faq\)](#).

Which Internet Service Providers Are Participating in the Affordable Connectivity Program?

Various internet providers, including those offering landline and wireless internet service, are participating in the Affordable Connectivity Program. [Find internet service providers \(/affordable-connectivity-program-providers\)](#) offering the benefit in your state or territory.

Service providers can find more information about how to participate [here \(/affordable-connectivity-program\)](#).

Consumer Outreach Toolkit

The [toolkit \(/acp-consumer-outreach-toolkit\)](#) includes downloadable Affordable Connectivity Program social media images, fact sheets, and other outreach content and materials that can be customized for consumer awareness campaigns.

Need Help With the ACP?

If you need to talk to someone about your eligibility or application status, call the ACP Support Center at (877) 384-2575.

To file an informal consumer complaint against your provider involving the ACP, [click here \(https://consumercomplaints.fcc.gov/hc/en-us/articles/4412582232980-Need-Help-with-an-Affordable-Connectivity-Program-ACP-or-Emergency-Broadband-Benefit-EBB-complaint\)](https://consumercomplaints.fcc.gov/hc/en-us/articles/4412582232980-Need-Help-with-an-Affordable-Connectivity-Program-ACP-or-Emergency-Broadband-Benefit-EBB-complaint).

Request a Speaker

FCC consumer experts are available to explain the Affordable Connectivity Program at your event.

FCC Speaker Request (mailto:ACPspeakers@fcc.gov?subject=Affordable Connectivity Program Speaker Request&body=Hello, I am interested in having an FCC consumer expert share information about the Affordable Connectivity Program at an upcoming event. Please fill in the following information: %0d%0aYour name:%0d%0aYour organization or institution:%0d%0aYour email and phone contact:%0d%0aBest time(Eastern Time) to call you:)

Become an Outreach Partner

The FCC is mobilizing people and organizations to help share important consumer information about the new Affordable Connectivity Program. To participate, please fill out and submit the form below:

Email *

Optional Form Fields

Name

Organization

American Sign Language Video

Chairwoman Jessica Rosenworcel talks about how the ACP can help families get connected to internet service (video is ASL interpreted).



More ASL video: [Watch to learn about the ACP \(https://www.youtube.com/watch?v=0YECBml0gu0\)](https://www.youtube.com/watch?v=0YECBml0gu0), who is eligible and how to apply.

News Media Contacts & Resources

Paloma Isabel Perez

FCC Press Secretary

paloma.perez@fcc.gov (mailto:paloma.perez@fcc.gov?subject=Affordable Connectivity Program)

Anne Veigle

Deputy Director, Office of Media Relations

anne.veigle@fcc.gov (mailto:anne.veigle@fcc.gov?subject=Affordable Connectivity Program)

Communities Served

Address

City

State

Postal Code

Phone Number

Subscribe

Privacy Act Statement

For more information, please contact the FCC at ACPinfo@fcc.gov ([mailto:ACPinfo@fcc.gov?subject=Affordable Connectivity Program Outreach Participation&body=Hello, my organization is interested in participating in Affordable Connectivity Program outreach efforts with the FCC. Please contact me at: \[please include your name, organization or institution, email and phone contact\]](mailto:ACPinfo@fcc.gov?subject=Affordable%20Connectivity%20Program%20Outreach%20Participation&body=Hello,%20my%20organization%20is%20interested%20in%20participating%20in%20Affordable%20Connectivity%20Program%20outreach%20efforts%20with%20the%20FCC.%20Please%20contact%20me%20at:%20[please%20include%20your%20name,%20organization%20or%20institution,%20email%20and%20phone%20contact]))

Office of Media Relations

mediarelations@fcc.gov ([mailto:mediarelations@fcc.gov?subject=Affordable Connectivity Program](mailto:mediarelations@fcc.gov?subject=Affordable%20Connectivity%20Program))
202-418-0500

ACP Fact Sheet: [Word \(/sites/default/files/acp_fact_sheet_3_final.docx\)](#) | [PDF \(/sites/default/files/acp_fact_sheet_3_final.pdf\)](#)

[WCB seeks comment on petitions filed by USTELECOM - The Broadband Association and Verizon \(https://docs.fcc.gov/public/attachments/DA-22-308A1.pdf\)](#) (3/3/22)

[FCC Hosts Virtual Event Tour to Promote ACP Enrollment \(https://docs.fcc.gov/public/attachments/DOC-380957A1.pdf\)](#) (3/3/22)

[Over 10 Million Households Enrolled in Affordable Connectivity Program \(/document/over-10-million-households-enrolled-affordable-connectivity-program\)](#) (2/14/22)

[FCC Releases Rules To Implement Affordable Connectivity Program \(/document/fcc-releases-rules-implement-affordable-connectivity-program\)](#) | [Download Report and Order PDF \(https://docs.fcc.gov/public/attachments/FCC-22-2A1.pdf\)](#) (1/21/22)

[FCC Adopts Rules To Implement Affordable Connectivity Program \(https://docs.fcc.gov/public/attachments/DOC-379258A1.pdf\)](#) (1/14/22)

[Chairwoman Rosenworcel Debuts Draft Rules for Affordable Connectivity Program \(https://docs.fcc.gov/public/attachments/DOC-379000A1.pdf\)](#) (1/7/22)

[FCC Announces Affordable Connectivity Program \(https://docs.fcc.gov/public/attachments/DOC-378908A1.pdf\)](#) (12/31/21)

[FCC Provides Additional Guidance on Affordable Connectivity Program \(https://docs.fcc.gov/public/attachments/DA-21-1654A1.pdf\)](#) (12/30/21)

[WCB Issues Further Guidance for Affordable Connectivity Program \(https://docs.fcc.gov/public/attachments/DA-21-1524A1.pdf\)](#) (12/8/21)

[WCB Issues Guidance for Transition to Affordable Connectivity Program](#)
(<https://docs.fcc.gov/public/attachments/DA-21-1477A1.pdf>) (11/26/21)

[FCC Seeks Comment on the New Affordable Connectivity Program](#)
(<https://docs.fcc.gov/public/attachments/DA-21-1453A1.pdf>) (11/18/21)

Bureau/Office:

[Consumer and Governmental Affairs](https://www.fcc.gov/consumer-governmental-affairs) (<https://www.fcc.gov/consumer-governmental-affairs>)

Tags:

[Broadband Consumer Issues](/tags/broadband-consumer-issues) (</tags/broadband-consumer-issues>) - [Consumers](/tags/consumers) (</tags/consumers>) - [Internet](/tags/internet) (</tags/internet>)

Updated:

Tuesday, August 30, 2022



Do you already get Lifeline Benefits? [Sign In \(https://nv.fcc.gov/lifeline?id=nv_consumer_login&ln=RW5nbGlzaA%3D%3D\)](https://nv.fcc.gov/lifeline?id=nv_consumer_login&ln=RW5nbGlzaA%3D%3D)

[Menu](#)

[Home \(https://www.affordableconnectivity.gov/\)](https://www.affordableconnectivity.gov/) | [Do I Qualify?](#)

Do I Qualify?



Here are the ways your household can qualify for the Affordable Connectivity Program (ACP):

- ☐ [Based on your household income \(https://www.affordableconnectivity.gov/eligibility/what-is-a-household/\)](#)
- ☐ If you or your child or dependent participate in certain government assistance programs such as SNAP, Medicaid, WIC, or [other programs](#)
- ☐ If you or anyone in your household already receives a Lifeline benefit

[\(https://www.affordableconnectivity.gov/eligibility/what-is-a-household/\)](https://www.affordableconnectivity.gov/eligibility/what-is-a-household/)

Note: You may qualify for the ACP through a participating provider's existing low-income program. Visit our [How to Apply page](#) to learn more.

Based on Your Income

You are eligible for the ACP if your income is 200% or less than the Federal Poverty Guidelines (see the table below). The guideline is based on your household size and state.

The table below reflects the income limit by household size, which is 200% of the 2022 Federal Poverty Guidelines.

Household Size	48 Contiguous States, D.C., and Territories	Alaska	Hawaii
1	\$27,180	\$33,980	\$31,260

2	\$36,620	\$45,780	\$42,120
3	\$46,060	\$57,580	\$52,980
4	\$55,500	\$69,380	\$63,840
5	\$64,940	\$81,180	\$74,700
6	\$74,380	\$92,980	\$85,560
7	\$83,820	\$104,780	\$96,420
8	\$93,260	\$116,580	\$107,280
For each additional person, add:	\$9,440	\$11,800	\$10,860

You may have to show proof of income, like a tax return or three consecutive pays stubs, when you apply for the ACP.

If You Participate in Certain Government Assistance Programs Such As SNAP, Medicaid, WIC, or Other Programs

Federal Assistance Programs

You are eligible for the ACP if you (or someone in your household) participate in one of these programs:

- ☐ Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps
- ☐ Medicaid
- ☐ Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)
- ☐ Supplemental Security Income (SSI)
- ☐ Federal Public Housing Assistance (FPHA)
- ☐ Veterans Pension and Survivors Benefit
- ☐ Free and Reduced-Price School Lunch Program or School Breakfast Program, including at U.S. Department of Agriculture (USDA) Community Eligibility Provision schools
- ☐ Received a Federal Pell Grant in the current award year

(/how-to-apply/show-you-

You may need to show a card, letter, or official document as proof that you participate in one of these programs when you apply for the ACP.

Tribal Assistance Programs

If you live on qualifying Tribal lands, you are eligible for the ACP if your household income is at or below 200% of the Federal Poverty Guidelines, or if you (or someone in your household) participate in:

- ☐ Any of the federal assistance programs listed above
- ☐ Bureau of Indian Affairs General Assistance
- ☐ Head Start (only households meeting the income qualifying standard)
- ☐ Tribal Temporary Assistance for Needy Families (Tribal TANF)
- ☐ Food Distribution Program on Indian Reservations

You may have to show proof of participation, like a benefit letter or official document, when you apply for the ACP. [Learn more about the Tribal Benefit benefit/](#)

If You Already Receive a Lifeline Benefit

Lifeline is a [Federal Communications Commission program](#) to help make communications services more affordable for low-income consumers. If you currently receive a Lifeline benefit, you automatically qualify for the ACP, and you can receive both benefits at the same time. You can apply your ACP benefit and your Lifeline benefit to the same or separate services. Talk to your internet company to learn how to start receiving ACP discounts.

Qualify Through Your Child or Dependent

Any member of your household can make your household eligible if they participate in one of the programs above. For example, if your child or dependent participates in the Free and Reduced-Price School Lunch Program or is enrolled in a USDA Community Eligibility Provision school, your household qualifies for the ACP benefit.

Are you ready to get started with the Affordable Connectivity Program?

You can apply online or with the assistance of your internet company.

Apply Now

Do I Qualify?	How to Apply	Manage My Benefit	Companies Near Me	Community Resources	Help
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Do you already get Lifeline Benefits? [Sign In \(https://nv.fcc.gov/lifeline?id=nv_consumer_login&ln=RW5nbGlzaA%3D%3D\)](https://nv.fcc.gov/lifeline?id=nv_consumer_login&ln=RW5nbGlzaA%3D%3D)

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| **Show You Qualify**

Show You Qualify

When you apply for the Affordable Connectivity Program (ACP) benefit, you may need to provide additional information or documentation if we cannot confirm your eligibility, identity, or address. We will contact you to let you know if we need additional information to confirm your eligibility.

How to Provide Additional Information or Documentation

Click on each section for tips and examples of acceptable documents.

[Hide All](#)

Qualifying Assistance Program Participation

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If you participate in qualifying programs, provide a letter or official document as proof.

Documentation must include:

- ❑ Your (or your dependent's) first and last name
- ❑ The name of the qualifying program, such as SNAP
- ❑ The name of the government, Tribal entity, program administrator, school, school district, university, or college that issued the document
- ❑ An issue date within the last 12 months or a future expiration date
 - ❑ For the Free and Reduced Price School Lunch Program or School Breakfast Program, including at US Department of Agriculture (USDA) Community Eligibility Provision schools, documents must be from the current school year or the school year immediately preceding the application.
 - ❑ For USDA Community Eligibility Provision (CEP) schools, documents must show that the student is enrolled in a CEP School for the relevant school year (the student must still be enrolled in the CEP school at the time of the application). Acceptable documentation shows the student's name, the relevant school year, the name and address of the school, and contact information for the school.
 - ❑ For Federal Pell Grants, documents must be from the student's school (college or university, community college, or career school) or the Department of Education and show the student has received a Pell Grant for the current award year.

Document Examples:

- ❑ Benefit award letter
- ❑ Approval letter
- ❑ Statement of benefits
- ❑ Benefit verification letter
- ❑ School documentation

Household Income

If you qualify through your income, you will need to provide a document that shows that your annual income is at or below 200% of the Federal Poverty Guidelines qualify/)

Documentation must include:

- ☐ Your (or your dependent's) first and last name
- ☐ Your annual income

Document Examples:

- ☐ Prior year's state, federal, or Tribal tax return
- ☐ Current income statement from your employer or a paycheck stub
- ☐ A Social Security statement of benefits
- ☐ Veterans Administration statement of benefits
- ☐ Unemployment or Worker's Compensation statement of benefits
- ☐ Divorce decree, child support award, or a similar official document showing your income
- ☐ A retirement/pension statement of benefits

Identity Verification

Documentation must include:

- ☐ Your first and last name
- ☐ Your date of birth

Document Examples:

- ☐ Valid government, military, state or Tribal ID
- ☐ Birth Certificate
- ☐ U.S. Driver's license
- ☐ Passport
- ☐ Certificate of U.S. Citizenship or Naturalization
- ☐ Permanent Resident Card or Green Card
- ☐ Government assistance program document
- ☐ Individual Taxpayer Identification Number (ITIN) document (does not need to include date of birth)

Address

Documentation must include:

- Your first and last name
- Your physical address

Document Examples and Tips:

- To prove your address using the online application, you will use the online mapping tool in the application to help USAC find your address
 - If you choose to mail in documentation, you can send a map that clearly shows your physical address or location, including latitude and longitude coordinates (coordinates are required if you live on Tribal lands)
 - Other options include:
 - Driver's license or other valid government, state, or Tribal ID
 - Utility bill
 - Mortgage or lease statement
 - Most recent W-2 or tax return
-

Duplicate Address

If you live with another adult who participates in the ACP, you will need to answer a few questions to find out if your household qualifies for more than one benefit.

Documentation must include:

- Complete an [ACP Household Worksheet](#)  if someone else at your address already gets an ACP benefit.

Document Examples and Tips:

- If you use the online application, a blank, fillable worksheet will appear in the online application.
 - By mail, you must complete the paper form and mail it to the ACP Support Center
-

Emancipated Minor

You must be at least 18 years old to participate in the ACP on your own, unless you are an emancipated minor.

Documentation must include:

- Your first and last name
- Confirmation of emancipated minor status

Document Examples

- Court document
 - Certificate of emancipation
-

How to Submit Your Documentation

Make copies or take pictures of your documents using a scanner, copy machine, camera, or smartphone. Avoid sending any dark or blurry copies or pictures. **Never** submit original copies of your documents.

Submit your proof documentation using any of the options below:



Online

Log in or create a new account  and upload copies of your proof documentation



Mail

You can submit applications and proof documents by mail to the address below. To avoid delays, send copies of your proof documents with your initial application.

Always print and include a cover sheet  if you send documents by mail so that we can match your documents to your application

ACP Support Center
P.O. Box 7081
London, KY 40742



Contact your internet company

Ask your company for assistance with submitting your proof documentation. You may be able to submit documentation through the company’s website, if they make that option available.

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What is a Household? (https://www.affordableconnectivity.gov/do-i-qualify/what-is-a-household/)					

Affordable Connectivity Program Household Worksheet



Universal Service
Administrative Co.

About the ACP

The ACP is a Federal Communications Commission (FCC) program that provides a broadband and/or one-time connected device benefit for qualifying low-income consumers.

What this worksheet is for

Use this worksheet if someone else at your address gets the Affordable Connectivity Program (ACP) benefit. The answers to these questions will help you find out if there is more than one household at your address.

What is a household?

A household is a group of people who live together and share income and expenses (even if they are not related to each other).

Examples of one household:

- A married couple who live together are one household. They must share one ACP benefit.
- A parent/guardian and child who live together are one household. They must share one ACP benefit.
- An adult who lives with friends or family who financially support him/her are one household. They must share one ACP benefit.

Examples of more than one household:

- Four roommates who live together but do not share money are four households. They can have one ACP benefit each, four total.
- 30 seniors who live in an assisted-living home but do not share money are 30 households. They can have one ACP benefit each, 30 total.

Household expenses

A household shares expenses. Household expenses include, but are not limited to, food, healthcare expenses, and the cost of renting or paying a mortgage on your place of residence and utilities.

Income

Households share income. Income includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, and lottery winnings.



**Universal Service
Administrative Co.**

All fields are required unless indicated. Use only CAPITALIZED LETTERS and black ink to fill out this form.

[illegible]

Affordable Connectivity Program Household Worksheet



Universal Service
Administrative Co.

Can you apply?

Follow this decision tree to confirm if you qualify for the ACP.

1. Do you live with another adult?

Adults are people who are 18 years old or older, or who are emancipated minors. This can include a spouse, domestic partner, parent, adult son or daughter, adult in your family, adult roommate, etc.

☐ Yes

If yes, answer question 2

☐ No

You can apply for the ACP. You live in a household that does not get the benefit yet. **Please initial** line **B** on page 4, **and sign** and date the worksheet.

☐ Check this box

2. Do they get the ACP benefit?

☐ Yes

If yes, answer question 3

☐ No

3. Do you share money (income and expenses) with them?

This can be the cost of bills, food, etc., and income. If you are married, you should check yes for this question.

☐ Yes

☐ No

You can apply for the ACP. You live at an address with more than one household and your household does not get the ACP benefit yet.

Please initial lines **A** and **B** on page 4, **and sign** and date the worksheet.

☐ Check this box

You do not qualify for the ACP because someone in your household already gets the benefit. You are only allowed to get one ACP benefit per household, not per person.

☐ Check this box

4. Please check the box that best describes the building where you live:

☐

Apartment building

☐

Single family home

☐

Residential facility (such as a nursing home or assisted living facility)

☐

Transitional housing or shelter

Other: (please describe) _____

5. If you live at a single family home where three or more economic households have applied for the ACP, please identify the number of individuals who reside at the address and the number of people in your economic household:

Number of people at address: _____ Number of people in your economic household: _____

Affordable Connectivity Program Household Worksheet



Agreement

Please initial the agreement below and sign and date this worksheet. Submit this worksheet with your Affordable Connectivity Program Application Form.

I consent to let USAC contact me at the phone number I provided for important reminders and updates to my ACP service. Message and data rates may apply. Text STOP to end messages.

Initial

A 6. I live at an address with more than one household.

Initial

B 7. I understand that the one-per-household limit is a Federal Communications Commission (FCC) rule and I will lose my Affordable Connectivity Program benefit if I break this rule.

8. Signature

9. Today's Date

Privacy Act Statement

This Privacy Act Statement explains how we are going to use the personal information you are entering into this form.

The Privacy Act is a law that requires the Federal Communications Commission (FCC) and the Universal Service Administrative Company (USAC) to explain why we are asking individuals for personal information and what we are going to do with this information after we collect it.

Authority: 47 U.S.C. §254; Consolidated Appropriations Act, 2021, Public Law 116–260, div. N, tit. IX, § 904, as modified by the Infrastructure Investment and Jobs Act, Public Law 117-58, div. F, tit. V, secs. 60501, 60502(a)-(b); 47 CFR Part 54, Subparts E and P.

Purpose: We are collecting this personal information so we can verify your identity and that you qualify for the Lifeline program or similar programs that use income or consumer participation in certain government benefit programs as eligibility criteria, such as the Affordable Connectivity Program. We access, maintain and use your personal information in the manner described in the Lifeline System of Records Notice (SORN), FCC/WCB-1, and the Affordable Connectivity Program SORN, formerly known as the Emergency Broadband Benefit Program SORN, FCC/WCB-3, both available at <https://www.fcc.gov/managing-director/privacy-transparency/privacy-act-information#systems/>.

Routine Uses: We may share the personal information you enter into this form with other parties for specific purposes, such as:

- With contractors that help us operate the Lifeline program and similar programs that use income or consumer participation in certain government benefit programs as eligibility criteria, such as the Affordable Connectivity Program;
- With other federal and state government agencies and Tribal agencies that help us determine your Lifeline eligibility and eligibility for similar programs that use income or consumer participation in certain government benefit programs as eligibility criteria, such as the Affordable Connectivity Program;
- With the telecommunications companies and broadband providers that provide you Lifeline service and service under a similar program that uses income or consumer participation in certain federal benefit programs as eligibility criteria, such as the Affordable Connectivity Program;
- With other federal agencies or to other administrative or adjudicative bodies before which the FCC is authorized to appear;
- With appropriate agencies, entities, and persons when the FCC suspects or has confirmed that there has been a breach of information; and
- With law enforcement and other officials investigating potential violations of Lifeline and other program rules.

A complete listing of the ways we may use your information is published in the Lifeline SORN and the Affordable Connectivity Program SORN (formerly known as the Emergency Broadband Benefit Program SORN) described in the "Purpose" paragraph of this statement.

Disclosure: You are not required to provide the information we are requesting, but if you do not, you will not be eligible to receive Lifeline services under the Lifeline Program rules, 47 C.F.R. Part 54, Subpart E, or benefits under the Affordable Connectivity Program rules, 47 C.F.R. Part 54, Subpart P.

National Verifier

English | Español

[Consumer Sign In](#)

 On this site you can apply for Lifeline and the Affordable Connectivity Program (ACP), which help low-income households pay for internet service and internet connected devices. Visit [AffordableConnectivity.gov](#) to learn more about ACP and visit [LifelineSupport.org](#) to learn more about Lifeline.

Your Information

We will use this information to find out if you qualify for the Lifeline Program or the [Affordable Connectivity Program \(ACP\)](#).

What is your full legal name?

The name you use on official documents, like your Social Security Card or State ID.
Not a nickname.

First Name

Middle Name (Optional)

Last Name

What is your date of birth?

Month

Choose 

Day

DD

Year

YYYY

Identity Verification

Please select your form of identification from **one** of the following:

☒ **Social Security Number**

If you would like to verify your identity using your Social Security Number, please enter the last four digits of your Social Security Number (SSN4).

Last 4 digits of your SSN

* Social Security Numbers are **not** required to participate in the Affordable Connectivity Program (ACP), but using a Social Security Number will process your application the fastest. **A Social Security Number is required if you are applying for Lifeline.**

☐ **Tribal ID Number**

- ☐ Driver's License, Military ID, Passport, Taxpayer Identification Number (ITIN), or other Government ID
-

What is your home address?

The address where you will get service. Do not use a P.O. Box.

Street Number and Name

123 Street Road

Apt, Unit, etc.

City

Your City or Town

State

Choose



Zip Code

00000

Do you qualify for Lifeline or the Affordable Connectivity Benefit through your child or a dependent?

If you do not qualify on your own, you can sign up for Lifeline or the Affordable Connectivity Benefit through your child or dependent if they participate in any of the qualifying programs.

☒ No, I qualify by myself. ☐ Yes, I qualify through my child or dependent.

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National Verifier

English | Español

Consumer Sign In

 **On this site you can apply for Lifeline and the Affordable Connectivity Program (ACP), which help low-income households pay for internet service and internet connected devices. Visit [AffordableConnectivity.gov](#) to learn more about ACP and visit [LifelineSupport.org](#) to learn more about Lifeline.**

Create Your Account

Making an account will let us keep your information safe. It will also let you save it and come back to it any time.

Choose your username.

Choose something you can easily remember. You can also use your email address or your name in some form.

Username

Choose your password.

Make sure it is something you can remember. It has to follow the requirements below.

Password Requirements



At least 8 characters long

- ⚠ At least 1 capital letter
- ⚠ At least 1 number (0-9)
- ⚠ At least 1 special character (!@#\$%^&*)
- ⚠ No restricted phrases ⓘ

Password

☐ Show Password

Confirm Password

Type the same password again.

☐ Show Password

Your Contact Information

What is your email address?

☐ I want to provide an alternate email.

What is your phone number? (Optional)

By providing a phone number, you consent to letting USAC contact you at that phone number via artificial or prerecorded voice message or text for important reminders and updates about your Lifeline or ACP benefit. For text messages, message and data rates may apply. Text STOP to end messages.

☐ I have a mailing address that is different than my home address.

What is your preferred language? (Optional)

We will send outreach to you about your Lifeline benefit in the language(s) you select. You may select more than one language.

☐ English ☐ Español

Back

Submit



I'm not a robot

reCAPTCHA
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Community Service for Utility Bill Assistance

ORGANIZATION	PHONE
Agape	352-589-2235
Lake Community Action (LCA)	352-357-5550
Mid-Florida Community Services (60 Plus)	352-796-1425
Saint Vincent DePaul	352-357-2146
Salvation Army	352-365-0079
Bay Street Baptist Church	352-589-5838
United Way of Lake & Sumter Counties	352-787-7530